

# 2011

## CONFERENCE PROGRAM



### BOSTON2011

UNITING FOR FINANCIAL AID'S FUTURE  
NASFAA NATIONAL CONFERENCE ★ JULY 17-20, 2011

 N·A·S·F·A·A  
NATIONAL ASSOCIATION OF STUDENT FINANCIAL AID ADMINISTRATORS

*Moderator:*

Kenneth Grugel, Director, Financial Aid,  
Clarion University of Pennsylvania

*Presenters:*

Robert Martin, FSA, PC Products Manager,  
Application Processing Division, U.S.  
Department of Education

Jody Sears, FSA, Supervisor, CPS,  
Application Processing Division, U.S.  
Department of Education

David Bartlett, FSA, Training Officer,  
Kansas City, U.S. Department of Education

**Graduate and Professional Roundtable Discussion**

*Room 208*

Come join your graduate and professional school colleagues as we discuss the hot topics and issues facing graduate and professional schools. This session is not a presentation but rather an opportunity for you to talk through the pressing issues you face daily, gather best practices and 'collaborate' with fellow colleagues.

*Moderator:*

John Garcia, Director, Michigan State University College of Law

*Presenters:*

Julia Benz, Director of Financial Aid,  
Massachusetts Institute of Technology

Billie Jo Hamilton, Director, University Scholarships & Financial Aid Services,  
University of South Florida

Delisa Falks, Executive Director,  
Scholarships and Financial Aid, Texas A&M University

Mary Fenton, Director, Student Financial Aid Services, The University of New Mexico Health Sciences Center

**How Satisfactory is Your SAP Policy at Engaging Your Students to Succeed?**

*Room 309*

How might an institution's Satisfactory Academic Progress (SAP) Policy and related interactions affect student persistence and contribute to successful outcomes? Although regulatory in nature, implementation of thoughtful SAP measures can be an effective way to help your institution improve student retention and satisfaction. This session will feature a panel of financial aid colleagues from diverse institutional settings, who will share their creative approaches to developing financial aid SAP policies, campus partnerships, and related initiatives aimed at helping students succeed and graduate in a timely fashion.

*Moderator:*

Kathy Bialk, Director of Student Financial Assistance, Marshall University

*Presenters:*

Kathy Bialk, Director of Student Financial Assistance, Marshall University

Dennis Levy, Director of Financial Aid,  
Rider University

Joan Zanders, Director of Financial Aid,  
Northern Virginia Community College

**Improve Aid Administration and Ensure Compliance with NASFAA Tools**

*Room 310*

NASFAA staff will present different strategies for using NASFAA's financial aid management tools to evaluate and improve your school's administration of Title IV and other student aid programs. Staff will demonstrate how to use the Policies and Procedures Tools, Program Eligibility Checklist, Using Federal Tax Returns in Need Analysis, and Monographs, to name a few. The session will also highlight best practices and practical ways these user-friendly tools can assist you to enhance daily aid office operations, collaborate with others on campus, and stay in compliance with federal regulations.

*Moderator:*

Chuck Kneple, Director of Financial Aid,  
Clemson University

*Presenters:*

Karen McCarthy, Policy Analyst, NASFAA  
Eunice Powell, Senior Training Specialist,  
NASFAA

**Income-Based Repayment (IBR) and Public Service Loan Forgiveness**

*Room 202*

How will the Public Service Loan Forgiveness program of the College Cost Reduction and Access Act affect graduate and professional students? A panel of experts will collaborate and share how it impacts borrowers choosing the various career paths. The session will provide a series of hypothetical examples and discussions detailing how IBR and Public Service Loan Forgiveness will play out for borrowers choosing the various career paths, including, but not limited to, job changes from private practice to public service, medical residencies, salary fluctuations and different debt levels.

*Moderator:*

Anthony Sozzo, Associate Dean for Student Affairs and Student Financial Planning, New York Medical College

*Presenters:*

Jeffrey Hanson, President, Hanson Educational Services

Heather Jarvis, Senior Program Manager,  
Law School Advocacy, Equal Justice Works

Julie Fresne, Director, Association of American Medical Colleges

**Review of Online Education & Title IV Aid**

*Room 306*

Western Governors University uses an online, competency-based model to meet the needs of a predominately underserved population. This session will cover numerous topics including the basics of offering financial aid to online students, types of aid programs available for online and non-traditional students, and WGU's unique Mentoring and Student Services model. We will explore WGU's approach to engaging students in the financial aid process through focus groups, webinars, and other uses of technology to determine such things as the cost of attendance, documenting last date of academic activity, scholarships, and loan repayment. We will also draw upon the experiences of other online education programs at a community college, four-year public college, and a private institution to learn more about delivering Title IV aid to online learners.